

August 13, 2010

To Whom It May Concern,

I am writing this letter to let you know about the wonderful service the ETD Home provides. Marinell and Olivia Iliuc are wonderful, compassionate caregivers who customize the living experience for each resident.

Olivia became Helen Donohue's [my mom] primary caretaker in October 2006, after mom left the Providence Mount St. Vincent care facility in West Seattle. Right away, I knew Olivia was the right person to care for Helen – she came to visit my mom twice before they ever agreed to move mom to Olivia's home. She wanted to make sure that Helen liked her and that she liked Helen. They got along wonderfully and soon my mom was in her own bedroom in a home – something she wanted more than anything. She often said she did not want to die in an institution.

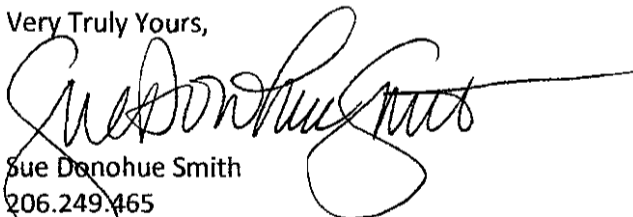
Olivia cared for Helen as if it was her own mother. The ETD Home cared for 3-5 residents at one time, and Olivia cared for each one individually. If you wanted to eat something specific, she would cook it for you. If you wanted to eat at a different time than the other people, she would cater to that. She hosted birthday parties for the families and she also hosted a holiday open house for all the families of the residents. It was a nice chance to meet the others who shared their elderly family members with my mom.

Olivia and Marinell made my mother's last years comfortable and positive. Olivia would phone us whenever she was concerned that something wasn't quite right with my mom's health. It was because of Olivia's innate ability that my brother and I were able to be with my mom on her last day on earth. I was fortunate to be with my mom and with you on the phone at the very end. Olivia and I shared some tears and then went about the business at hand. It was extremely touching to me to see the emotion Olivia showed at the passing of my mother.

I would recommend the ETD Home for anyone looking for a comfortable and caring home for their loved ones at the end of life. I can think of no other place, outside of our family home that my mother would rather have been in her last years. We are forever grateful to Olivia and Marinell Iliuc for the care they gave Helen.

You are welcome to pass my contact information on to anyone who you think may benefit from speaking with a person who knows firsthand how special the ETD Home is.

Very Truly Yours,



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