

Clawson Law Office, P.S.

A Professional Legal Services Corporation

March 11, 2009

MEMBER
Better Business Bureau®
Alaska, Oregon & Western Washington

E.T.D. Homecare, Inc.
6583 125th Ave. S.E.
Bellevue, WA 98006

Re: Reference

To Whom It May Concern:

After a thorough search, in March of 2002, I and my wife placed my mother at E.T.D., Olivia and Marinell's group home. She was very vulnerable so her safety was a priority. The compassion and commitment we witnessed there far exceeded what we had seen in other facilities we had visited. We didn't want to move her again; she could stay at E.T.D. through end of life. We were concerned about shifts of strangers caring for her; at E.T.D. we knew only Olivia and Marinell would be providing intimate care. Their home, in which they live, is spotlessly clean, cheerfully decorated and well-organized, which inspired confidence.

As my mother settled in we found that she received care far above the norm, from personal care to nutritious meals. Mom was treated like a beloved grandmother, and indeed Olivia and Marinell became family members. Mom was "Grandma V." The family setting complete with young children made Mom feel she was truly at home.

Olivia and Marinell developed a close and trusted relationship with Mom's doctors. Olivia has a sixth sense in that she is "tuned in" to her clients; she reads subtle signs that medical care is needed before symptoms are obvious and works with the doctor's office to get treatment. Their philosophy is to keep clients functioning at the highest level possible and to medicate as little as possible. They will not medicate to keep their clients docile; they won't use a wheelchair if the person can walk. Olivia and Marinell do what is best for their clients, not what is easy for themselves.

My mother lived five years at E.T.D., far longer than anyone expected. The care, attention, nutrition and love she received extended her life, with quality.

Daniel F. Clawson